

Help Request Certificate Kit

Mr.Jaray Ratanapitak

6-Feb-2020

- เข้าเว็บ <https://www.certmetrics.com/comptia/>
- Login ด้วย COMPID หรือ Email ที่ได้ลงทะเบียนไว้ตอนสอบ

CompTIA.

Advancing the Global IT Industry



Candidate Login

Please login using your Candidate ID or email address and Password.

IMPORTANT: If this is your first time logging in since Oct. 15, 2009, you must first register by clicking the "Never logged in before?" link below.

Candidate ID or email address *

Password *

[Forgot your password or Candidate ID?](#)

Login

[Never logged in before?](#)

Order Replacement Certificate

Approximately 2-3 business days after you have verified the accuracy of your demographic information, a "sent to fulfillment" (for processing and mailing) date will be posted below. Once processed, normally within 7-10 business days (occasionally longer) a "shipped" status and "Complete" date will be posted.

If after 8 weeks from the ship date you have not received your certificate kit, please click the "Help" button above and submit a "Send Help Request" informing us of the non-delivery. The same applies for replacement certificate kit orders.

Fulfillment history [?]

Name	Verification Code	Queued	Sent to Fulfillment	Complete	Status
CompTIA CTT+ Classroom Trainer (Kit)	TTCN9MMMP31QKLJ2	2016-Dec-03	2016-Dec-08	2016-Dec-11	Shipped
CompTIA Security+ ce (Kit)	HXTP3MKMEHE11NW4	2016-Aug-27	2016-Sep-29	2016-Oct-02	Shipped
CompTIA Project+ (Kit)	1E1NMQEGPGE423BD	2016-May-25	2016-Jun-06	2016-Jun-09	Shipped

การส่งใบประกาศนียบัตรมาตรฐานสากล ใช้ระยะเวลาประมาณ 8 สัปดาห์ นับจากช่อง Complete



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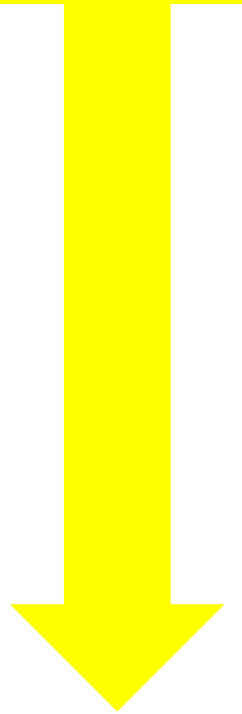
◆ Name	◆ Verification Code	◆ Queued	◆ Sent to Fulfillment	◆ Complete	◆ Status
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Help

CompTIA is always here to help. Use our help topics to find information on various CompTIA programs & services, registration & payment, CompTIA CertMaster and more.



Scroll Down
ลงไปข้างล่างสุด



Contact Us

(630) 678-8300

(866) 835-8020

Our customer service team is available to assist you

Monday through Friday from 7:00 a.m. to

ation

[SEND HELP REQUEST](#)

คลิก [SEND HELP REQUEST](#)

Popular Help Topics

[How to Register and Pay for a CompTIA Certification Exam](#)

CompTIA Alerts

There are now multiple ways to renew your certification with a single activity. [Review options now.](#)



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Submit a request

Name: Jaray Ratanapitak

Email: icb807@yahoo.com

กรอกรายละเอียดตามรูป

Request Type

General Certification Questions

Brief subject of your request *

Certificate kit non-delivery.

Suggested articles

[How to Release Your Certification Kit](#)

[How to Order a Replacement Certification Kit](#)

[About Certification Exam Vouchers](#)

[How to Purchase CompTIA CertMaster Courses](#)

Detailed description of your issue or request *

Dear CompTIA,

Certification Kit non-delivery status is complete shipped on 2016-06-09 see attach please check.

Thank you! A member of our customer service team will respond to you within 24 hours.

Attachments



Add file or drop files here

 1631523.jpg



SUBMIT

กรอกรายละเอียดตามรูป + Capture หน้าจอ Fulfillment เป็นรูปภาพ ... เพื่อแนบไปกับ Request

* วันที่ไฮไลท์สีแดงให้เปลี่ยนเป็นของผู้สอบเอง

Dear CompTIA,

Certification Kit non-delivery status is complete shipped on 2016-Jun-09 see attach please check.

How to Release Your Certification Kit

A complimentary certification kit, including a printed 8.5" by 11" certificate and a plastic wallet card will be mailed to you for each CompTIA certification you achieve. Kits are mailed via United States Postal Service First Class mail. Please allow up to eight weeks for delivery or return of your certification kit.

After you pass a certification exam, you will receive an email within five business days asking you to verify your name and mailing address. These instructions are also included on your score report. Your certification kit will not be processed and mailed until you verify this information.

Do not click the submit button if your name on the demographics page is incorrect. Instead, [send a help request](#) along with a copy of your score report and a valid legal ID showing the correct spelling of your name. We will update your record.

If your name is correct, verify your mailing address, make any necessary changes and click the submit button. Clicking the submit button confirms your name and mailing address are correct and releases your certification kit for processing. Once your kit has been released for processing, changes cannot be made. If the kit is processed and shipped with an incorrect name or if your mailing address has changed since you released your kit, there is a fee of \$15 for a replacement certification kit.

Please notify us within 90 days of the complete date found on the fulfillment page on your record if you did not receive your kit.

CompTIA IT Fundamentals, CompTIA Healthcare IT and CompTIA Cloud Essentials certification kits do not include a wallet card. The replacement fee for these kits is \$12.